LIRON LIGHTING
2025 WARRANTY BOOKLET

Liron Lighting Limited Warranty Policy v01.2 5

Liron Lighting is committed to delivering reliable, high -performance lighting solutions. This Limited Warranty provides coverage for defects in materials and workmanship under the terms and conditions outlined below. The warranty duration is determined by the product specification sheet and is either 5 years or 10 years , depending on the product.

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1. Warranty Coverage

Products Covered

This warranty applies exclusively to Liron Lighting branded LED luminaires, fixtures, and drivers.

- Coverage applies only to products purchased through authorized distributors or resellers.
- Installation must be completed by a licensed electrician in compliance with Liron Lighting's installation guidelines and local electrical codes.

Duration of Coverage

- The warranty duration is as stated on the product's specification sheet: either 5 years or 10 years from the date of installation or up to the specified operating hours, whichever comes first.
- Products operated more than 12 hours daily are subject to prorated coverage based on the maximum operating hours stated in the specification sheet.

Performance Standards

- Lumen Maintenance : LED chips will maintain at least 70% of their initial lumen output (L70) during the warranty period.
- Color Consistency : Color temperature shifts will not exceed 200 Kelvin (K) over the warranty period.
- Driver Reliability : Drivers will meet or exceed the manufacturer's specified performance criteria.
- Fixture Finish: Fixture coatings and finishes are warranted against peeling, cracking, or corrosion under standard environmental conditions.

2. Extended Coverage Options

Extended 24/7 Operation Warranty

For installations requiring continuous operation (e.g., hospitals, parking lots, and warehouses), customers may purchase an **Extended 24/7 Operation Warranty** that adjusts the coverage to account for heavy usage:

- Available for products designed for such applications.
- Terms must be confirmed at the time of purchase.

International Warranty Coverage

For products sold and installed outside of North America through authorized distributors, Liron Lighting extends warranty coverage under the same terms, subject to local compliance and guidelines:

- Additional fees may apply for international shipping or processing of warranty claims.

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3. Exclusions from Warranty Coverage

This warranty does not cover:

Product Misuse and Abuse

- Damage resulting from misuse, negligence, or unauthorized modifications.
- Operation outside the recommended voltage, temperature, or environmental conditions specified in the product specifications.

Environmental and External Factors

- Acts of God, such as floods, lightning, earthquakes, or extreme weather conditions.
- Corrosion or degradation caused by exposure to harsh chemicals or environments.

Cosmetic and Non-Functional Defects

- Scratches, dents, fading, or other cosmetic imperfections that do not affect the product's performance.

Non-Liron Components

- Accessories or controls not manufactured by Liron Lighting (e.g., sensors, dimmers, emergency battery backups).

Labor Costs

- Costs related to installation, deinstallation, troubleshooting, or other field services are excluded unless covered under the Partial Labor Reimbursement Program (see Section 4)

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4. Warranty Remedies

In the event of a verified defect, Liron Lighting, at its discretion, will:

1. **Repair** the defective product.
2. **Replace** the defective product with an equivalent or updated model.
3. **Refund** the original purchase price of the defective product.

Partial Labor Reimbursement Program

For significant defects in large-scale installations, Liron Lighting may provide partial reimbursement for labor costs related to deinstallation and reinstallation:

- Claims are subject to pre-approval.
- Proof of labor expenses is required for consideration.

Replacement Products

- Replacements may include new, refurbished, or equivalent models.
- Replacement products are covered for the remainder of the original warranty period or 12 months, whichever is longer.

5. Warranty Claim Process
Submitting a Claim

To initiate a warranty claim, customers must notify Liron Lighting within 60 days of identifying the defect. Claims can be submitted via:

- **Website :**https://lironlighting.com/warranty-claim/

Required Documentation

- Proof of purchase (e.g., invoice, receipt).
- Description of the issue, including installation details and operating conditions.
- Photos or other evidence to verify the defect.

Return or Disposal Instructions

- A Return Material Authorization (RMA) will be issued for approved claims.
- Products must be returned or disposed of according to Liron Lighting's instructions

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6. Limitations of Liability

- Liron Lighting's liability is limited to the product's original purchase price.
- This warranty does not cover incidental, special, or consequential damages, including but not limited to labor costs, downtime, or loss of revenue.

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7. Additional Provisions

- **Geographic Limitation:** Warranty applies to products purchased and installed in **North America** or through authorized international distributors.
- **Right to Inspection:** Liron Lighting reserves the right to inspect returned products to determine warranty eligibility
- **Modification of Terms:** Liron Lighting reserves the right to modify warranty terms without prior notice.

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8. Customer Commitment

Liron Lighting is dedicated to ensuring the long-term performance of its products.
For any warranty-related inquiries or support, please contact our dedicated team.